



PRIVACY POLICY

1. Introduction

This privacy policy applies in relation to the website located at <https://Ongezalife.co.za/> (the “website”). The website is owned by Ongeza Life (PTY) LTD (Registration no. 2019/005924/07). This privacy policy is binding on everyone who chooses to access the website without qualification or exception. By using this website, the person accessing the website (the “User”) agrees to be bound by this policy, and acknowledges that the User has read and understood them. If the User does not agree to any of the Terms, the User should not enter, view or make use of the website.

2. The Information We Collect

Ongeza Life collects and stores the User’s information by various methods including information actively provided by its customers, and information arising from customer surveys and general feedback.

The types of personal information we collect from the User include name, contact information and identification information. When the User provides Ongeza Life with personal information, the User consents to Ongeza Life using such information for the purpose of which it is disclosed.

3. How We Use This Information

The User’s information is used to aid in the provision of our various products and services, including customer service, accounting, billing, collections, and the marketing of other products services. Ongeza Life may use aggregate or anonymous information for these uses for itself and third parties.

4. Who We Share This Information With

Ongeza Life does not share the User’s personal information with any third parties except as disclosed in this policy. Ongeza Life may provide personal information to Ongeza Life subcontractors, contractors, employees, officers, insurers, agents, suppliers and professional advisers (which shall be bound by privacy obligations) to assist Ongeza Life users disclosed herein.

5. Security

Personal information is stored in a combination of paper and electronic files. Ongeza Life will store all the personal information you provide on our secure servers and will take reasonable technical and organizational precautions to prevent the loss, misuse or alteration of your personal information.

6. Accessing Information

Individuals may review their personal information contained in Ongeza Life files by contacting Ongeza Life. If an individual believes that any of their personal information is inaccurate, we will make appropriate corrections.

7. Cookies

Cookies are used by Ongeza Life for the convenience of our users. Cookies automatically authenticate the User. A user can access the Ongeza Life website with the cookie feature turned off. Ongeza Life also uses cookies to track User's visits and uses that information to improve the User's experience.

8. Links

Ongeza Life website may contain links to information at other websites. When you click on one of these links, you are moving to another website. We encourage you to read the privacy statements of these linked sites as their privacy policy may differ from ours.

9. General

Ongeza Life may amend this policy from time to time. If such amendments affect how Ongeza Life uses or discloses personal information already held by Ongeza Life in a material way, Ongeza Life will obtain consent from you.

Notwithstanding the general terms of this policy, the collection, use, and disclosure of personal information may be made outside of the terms herein to the extent provided for in any applicable privacy or other legislation in effect from time to time.

By requesting or indicating that the User would like to receive Ongeza Life's newsletter or any other marketing material which can be requested on the website, the User agrees to Ongeza Life sending to the User the requested newsletter and any other information or material which Ongeza Life believes may be of interest to the User.

The User accepts that by using the website, the User consents to any processing or storage of the User's personal information and warrants that any and all data provided by the User is up- to-date and accurate.